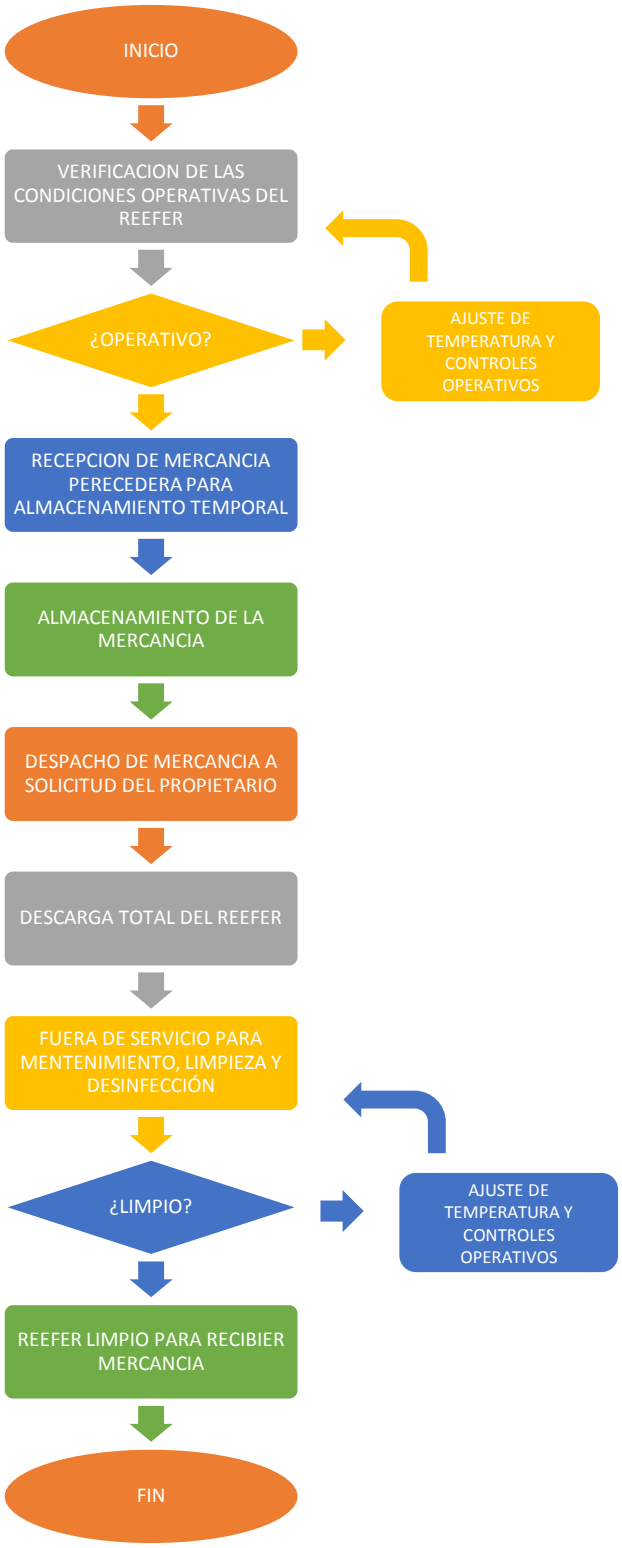FLUJOGRAMA DE ACTIVIDADES